

Nondiscrimination in Health Programs and Activities

Affordable Care Act - Section 1557

CCRI and its affiliates comply with applicable federal civil rights laws and does not discriminate on the national origin, age, disability, gender identity or sex. CCRI does not exclude people or treat them differently based on race, color, because of race, color, national origin, age, disability, gender identity, or sex.

CCRI:

- provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - qualified sign language interpreters, and
 - written information in other formats (large print, audio, accessible electronic formats, other formats)
- provides free language services to people whose primary language is not English, such as:
 - qualified interpreters, and
 - information written in other languages

If you need these services, ask a member of your care team.

If you believe that CCRI has failed to provide these services or discriminated in another way based on race, color, national origin, age, disability, gender identity, or sex, you can file a grievance with:

Shannon Bock, Executive Director
2903 15th St S, Moorhead, MN 56560
Phone: 218-236-6730
Fax: 218-236-1481

You can file a grievance in person or by mail, fax or email. If you need assistance filing a grievance, the CCRI Executive Director can help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <http://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

US. Department of Health and Human Services
200 Independence Avenue, SW Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html/>

